Reference Guide

Welcome to Montana State University Billings! We are thankful you have chosen us to continue your education. This reference guide will help get you started with us and provide you with other tools necessary to complete your degree and connect you with potential career opportunities. We here to help guide and support you through your educational and career journey. Please contact our offices with any questions.

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Contact Information

Academic Support Center
msubillings.edu/asc
406.247.3022 CC/406.657.1641 UC

Advising – Jacket Student Central
ccadvising@msubillings.edu
406-247-3019 CC

Business Services
businessoffice@msubillings.edu
406-247-3002 CC/406-657-2140 UC

Campus Store
msubillings.edu/store
406-657-2121 UC

Career & Employment Services
careers@msubillings.edu
406-657-2168 UC

Disability Support Services
msubillings.edu/dss
406-247-3029 CC/406-657-2283 UC

Financial Aid
finaid@msubillings.edu
406-657-2188 UC

Housing
housing@msubillings.edu
406-657-2333 UC

IT Help Desk
helpdesk@msubillings.edu
406-247-5700 UC

Library
msubillings.edu/library
406-657-1662 UC

Parking
msubparking@msubillings.edu
406-657-2147

Registrar & Records
registrar@msubillings.edu
406-657-2158 UC

Student Health Services
msubillings.edu/studenthealth
406-247-3027 CC/406-657-2153 UC

SSS/TRIO
msubillings.edu/citycollege/sss
406-247-3051 CC

Native Achievement Center
msubillings.edu/naac/
406-657-2182 UC

Military & Veteran Success Center
msubillings.edu/vets/
406-657-2968 UC

*CC – City College
*UC – University Campus
Here is a checklist to help you get ready for your first day of class

☐ **Apply for Financial Aid:**
  - Complete the Free Application for Federal Student Aid (FAFSA) online at studentaid.gov
  - The MSU Billings FASFA school code: **002530**
  - Go to MSU Billings Financial Aid msubillings.edu/finaid/ for further information

☐ **Apply for Scholarships:**
  - Scholarship applications can be found at msubillings.edu/scholarships/
  - For the MSU Billings Scholarship Application- this opens November 1 of each year and priority is given to those that apply by February 1, but will be awarded on an on-going basis through September

☐ **Submit Transcripts:**
  - If you have not attempted courses at another college, you will just need to submit a copy of your high school transcript
  - If you have attempted courses at another college or colleges, you will need to submit an official transcript from all previously attended institutions

☐ **Submit Immunization Records:**
  - A copy of your immunization records will need to be submitted to Student Health Services
  - Their phone number is 406-657-2153 and fax number is 406-657-2145. Students that are online only can call their office for options.

☐ **Practice Accessing Campus Accounts:**
  - Login to MyInfo, DegreeWorks, and D2L (Desire2Learn). Keep a record of your usernames and passwords. Check that your contact information is accurate.

    - **MyInfo** - Access your MSU Billings student records, financial aid information, final grades, register for classes, and more. MyInfo can be accessed from top right corner on the MSU Billings City College homepage msubillings.edu/citycollege and then click “Log in to MyInfo” using your NetID and password.
      - If you do not know your NetID, reference page 7
      - If you do not remember your password, you can reset it by clicking the link at the end of the statement “If you do not know your password, reset it here: https://password.msubillings.edu”

    - **DegreeWorks** – Monitor your progress toward degree completion. DegreeWorks provides a more accessible, convenient, and organized way for students to know where they are academically and how they can plan the rest of their college careers. DegreeWorks is accessible by logging into MyInfo > Student Services > Student Information > DegreeWorks.

    - **Navigate** – access to make advising appointments and other care units
D2L – Access your online courses, course materials, email, and grades. You can access D2L from the top right corner of the MSU Billings homepage. Log in using your NetID and password. (NOTE: You will not be able to access D2L until the day after you register. Classes will not appear in D2L until the first day of class.)
  o If you do not know your NetID, reference page 7
  o If you do not remember your password clock “Forgot Password”

Review Class Schedule:
  □ To print your class schedule, login to MyInfo > Student Services > Student Information > Registration > Student Detail Schedule > Select a Term, then print!

Purchase Textbooks:
  □ You may purchase books online at www.jackets-and-company.com/home
  o Books are typically available for purchase 6-8 weeks before the start of the semester
  o Can purchase with a debit or credit card
    • For other payment options, please contact Jacket Student Central at 247-3019
Accept Financial Aid Offer: within 30 days of being awarded

- Login to your MyInfo account, select Financial Aid, select My Award Information and choose what you want to accept/decline.

Confirm Attendance / Arrange Payment:

- Login to your MyInfo Account, select Student Services > Student Information > Student Records > Web Bill > Select Term, and Confirm Attendance.
- Review your bill to confirm your student health insurance selection
- Pay in full or set up an installment plan with the Business Services Office by the third day of classes (406-247-3002 CC or 406-657-2140 UC).

Get a U-Card (Student ID Card):

- Stop by Jacket Student Central or Registrar & Records, bring a photo ID, and be ready to have your photo taken or use the “Get App” to upload picture and have card mailed or picked at either location noted above.

Apply for Student Support Services / TRiO (if applicable):

- For more information visit their website msubillings.edu/citycollege/sss

Complete Prevention Education Programs:

- You will receive an email with a link to complete the mandatory online prevention education modules of Alcohol Edu, Sexual Assault Prevention, and Achieve usually 1 – 2 months prior to the start of the semester
- If you do not complete Part One of all three modules, a registration hold will be placed on your account, and you will not be able to register for the next semester.
- Contact Student Health Services at 406-657-2153 with any questions.

Create a CareerLink Profile:

- Create a CareerLink profile at: https://www.myinterfase.com/msubillings/Account/LogOn?ReturnUrl=%2fmsubillings%2fstudent
- Look for work study positions, part-time jobs, and internships.
- Upload your resume (in a Word document) to apply and/or receive editing suggestions from a professional career specialist.
SET/RESET PASSWORDS: password.msubillings.edu
◆ View your credentials at MyInfo under Personal Information – View IDs◆

MYINFO

Register for Classes | View financial Aid | View Logon Credentials | Check Grades
USERNAME: NetID (a12b345)
PASSWORD: ####@msub (####=last 4 of student ID) OR as SET by student

NETID

Access Campus Computers/Labs | Online Classes (D2L) | Printing | Campus Wireless (MSUB-mobile)
USERNAME: NetID (a12b345)
PASSWORD: ####@msub (####=last 4 of student ID) OR as SET by student

MSUB EMAIL: outlook.office365.com

Official MSU Billings Email: OUTLOOK.OFFICE365.COM
USERNAME: firstname.lastname@msubillings.edu
PASSWORD: same as for MyInfo | NetID

MICROSOFT OFFICE (free to current students!)

Log into official MSU Billings email
Click [Office 365] (upper-left corner) | Click [Install Office] | Select Office 365 apps

BOX: msubillings.box.com

Cloud Storage – access from on/off campus on any device
USERNAME: msubillings\NetID
PASSWORD: same as for MyInfo | NetID

WEBEX: msubillings-students.webex.com

Online student meetings and tutoring
USERNAME: msubillings\NetID
PASSWORD: same as for MyInfo | NetID

OTHER UNIVERSITY SOFTWARE: www.msubillings.edu/it/software/student

STEP BY STEP: www.msubillings.edu/logons
Financial Aid

File FAFSA now at fafsa.gov
(Free Application for Federal Student Aid)

Complete the correct FAFSA (must be done yearly)
2022-2023 FAFSA is for Fall 22/Spring 23/Summer 23
2023-2024 FAFSA is for Fall 23/Spring 24/Summer 24

FAFSA Opens Oct. 1st
for the following academic year
File at fafsa.gov. MSUB school code: 002530

MSUB Priority Date Dec. 1st
for the following Fall/Spring/Summer

FAFSA Accepted Year-Round
File as soon as possible. Can take 8 weeks to process.

Things You Need for FAFSA

• FSA ID - username and password. Required to sign FAFSA online. One parent of a dependent student* also needs an FSA ID. To create or edit FSA ID or reset password go to fsaid.ed.gov.
• studentaid.gov. Make sure you are on the correct government site to access the FREE application!
• Social Security Numbers & Birthdates - student and parents*
• Driver's License Numbers (optional)
• Income Tax Records & W2s —student and parents* FAFSA uses tax information from two year’s prior, which means you don’t have to wait to file your taxes in order to file your FAFSA!
• Records of Untaxed Income, such as child support received, interest income, untaxed benefits - student and parents*
• Records of Assets, includes bank accounts, stocks, real estate investments (does not include the home or family farm where you live, retirement savings)- student and parents*

More FAFSA Tips

• Take Your Time. Be careful and thorough to get an accurate FAFSA. If asked if you want to skip questions, say “no.”
• Read Help & Hints (in the sidebar) or chat with a FAFSA rep. FAFSA uses specific definitions for words, so read explanations.
• Enter MSUB School Code—002530 on right-hand side of school selection screen to save time when adding MSUB to FAFSA.
• Transfer Tax Data. If eligible, click the Link to IRS box and follow the prompts. Don’t change Transferred from IRS answers.
• *Students under 24 must provide parent information (including stepparent if parent is remarried) unless they can document one of the specific exclusions asked about on the FAFSA, such as if the student is married or has no contact with parents due to an abusive home situation. Search “FAFSA Dependency Status” on StudentAid.gov for more information.

The FAFSA is Just the First Step in the Process

Check your MyInfo regularly for the status of your fin aid offer or missing requirements. Contact MSUB Financial Aid Office if you have questions: 406-657-2188 or finaid@msubillings.edu. Include name and student ID.
How to Login to MyInfo and Find Your NetID

City College Home Page - msubillings.edu/citycollege/

1. Click on MyInfo

2. If you do not know your NetID, click NetID Lookup to find your NetID and set a password

3. Enter your Student ID in the box

4. Enter your birthdate in the box

5. Write down your NetID then click the password reset link and follow the password reset prompts

6. Once your password is reset, go back to the MSU Billings homepage and re-enter MyInfo

7. Click Log in to MyInfo (NetID)

8. Enter your NetID and password to enter MyInfo
D2L (Desire2Learn) Login Instructions

City College homepage – msubillings.edu/citycollege/

1. Click on **D2L (Desire to Learn)**

2. Enter your **NetID** and **password** into the corresponding boxes

For help with finding your **NetID** and setting your password, see page 7
How to Use the Class Schedule

City College Home Page – msubillings.edu/citycollege/

1. Click on ‘myInfo’

2. Click on ‘Class Schedule’

3. Select…
   a. **Term**, semester and year
   b. **Subject**, (M – Mathematics)
   c. **Course Type** (specify Any, Online, or Face-to-Face)
   d. **Course Number** (or leave blank to see all M courses being offered)
   e. Click ‘Search Class’

4. Special Notes about the course are listed under the class title:
   a. **Online** courses are always section 800 or above and will say Online next to the number of credits
   a. Some courses offered as HyFlex numbered 700 or above and will say HyFlex. This allows students to choose in person or online and can change the modality throughout the semester as needed. Some courses are offered both online and face-to-face, these courses will have a section numbered 600 or above, and will say Blended – Online and Onsite next to the number of credits
   b. If it states “Consent of Instructor” you will need to have approval before registering for the course (contact Jacket Student Central for assistance)
   c. Under the **Title – Catalog Description** it lists meeting time: M-Monday; T–Tuesday; W–Wednesday; R–Thursday; F–Friday
   d. If the Cap, Enrl, Avail columns are in green the course is open. If they are in red the course is full

Find the section that best suits your schedule and write down the **CRN**. You will need the **CRN** to register for that course specifically

(If you are looking for online courses you would select the online only option under course type)

Repeat steps 4 and 5 for all courses that you are scheduling
### Time Schedule for Classes

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**Online Classes:**

________________________________________________________________________
________________________________________________________________________

Course SUBJ, Number, & CRN

1. 2. 3. 4. 5. 6.  

CRN  _ _ _ _ _ _ _ _ _ _ _ _ _
Web Registration Instructions

City College Home Page – msubillings.edu/citycollege/

1. Click on ‘myInfo’

Welcome to the MSU Billings myInfo Portal.
You must have cookies enabled on your browser.

Log in here: Log in to MyInfo (NetID)
If you do not know your NetID, look it up here: NetID Lookup
If you do not know your password, reset it here: https://password.msubillings.edu
If you need assistance, please call the IT Help Desk at 247-5700.

Other Options
- Apply for Admission
- General Financial Aid
- Campus Directory
- Class Schedule
- Class Schedule (online courses only)
- Course Catalog
- Transfer Equivalencies

RELEASE: 8.0.4.1

2. Click on Log in to MyInfo (NetID)

3. Enter your NetID and password

4. Select Registration to register for classes

Select Registration to register for classes
Select Student Information to Register for Classes
Select Student Records to view any registration holds you may have

5. After you select Registration select Add/Drop Classes

6. Select Term you are registering for

7. Verify email address (This screen will only appear once. If you need to update your email address in the future, select the Personal Information tab at the top of the screen)
8. If you wish to enroll in the student insurance plan, select **Elect Insurance**. If you wish to decline the student insurance plan, select **Waive Insurance**. Follow the instructions to complete your selection
   • To change your selection, you must contact **Student Health Services** at 657-2153

9. Enter **Alternate PIN** – This is a code you can only get by visiting with your advisor. It changes each semester. Click **Submit**

10. To add classes enter the CRN numbers in the spaces provided

After registering if you wish to drop a class, select **Web Drop** from the dropdown menu next to the course

11. Click **Submit Changes** to save your registration

12. To view or print a copy of your schedule, click **Return to Menu** in the upper right hand corner. Select **Student Schedule by Day & Time** or **Student Detail Schedule**

To print a schedule showing day and time (below) you will initially get a screen that shows the first week of class, which begins on a Wednesday. Click on “Next Week” to show a full week

If you are a **current student** at MSUB, your current schedule will appear. Enter a future date in the box to the right to view future semester course
Purchasing Textbooks


1. Click on **Textbooks**

2. Click on **Let’s Get Started**

3. Enter your **NetID** in the space provided to look up your entire schedule. To find classes individually choose the term, campus, and course ID’s accordingly using the dropdown menus. When done click **View Your Materials**

4. You should now be able to see all materials required for the courses needed. From here you can find prices and select book options.

Note: Some classes may have optional materials listed, in which case you are not required to buy the item and can make the decision of whether you would like it. If you are ever worried about materials that may or may not be needed, contact the professor for additional help.

5. After you have chosen your book options, click **Add Selected to Cart** to add the chosen item to your cart

6. When you are done selecting all of your textbooks, click **Cart** in the upper right to continue to payment

(continue on next page)
7. Double check that the order all looks correct and then click **Check out now**

8. If you are an existing customer, enter your login information. If you are a new customer, follow the prompts to create an account.

   For students with vouchers, see step 9

9. If you are a student using a voucher click **Use It Here** in the top bar

   For students without a voucher, ignore step 9

10. Follow the 4 steps through **checkout**

11. Once you have entered your payment and shipping information and are at step 4 in the checkout process, review your order and then click **Submit Your Order**
Advising Syllabus

City College Advising
Jacket Student Central
Tech Building

Phone Number  
406-247-3019

Office Email  
ccadvising@msubillings.edu

Office Website  
http://www.msubillings.edu/citycollege/Advising.htm

Advising Overview

We assist you in understanding your academic requirements, enabling you to complete your program requirements as efficiently as possible. Through one-on-one and small group meetings, we help you develop the skills necessary to be successful.

Philosophy of Advising

Students are at the heart of guiding our decisions on a daily basis. We are here to help make sure your academic and career goals become a reality. By asking questions and providing resources, we encourage you to think critically and make informed decisions. We value diversity and support students in their individual endeavors. Integrity is a platform of our professional values. We understand the information we provide you has a lasting impact on your future. It is ultimately your responsibility to know and to meet all university requirements, rules, and regulations. Using our experience, knowledge, and connections, we will do our very best to guide you through a successful educational journey.

To Schedule Appointments

To schedule an appointment with our office you may contact us at 406-247-3019. We offer appointments in person, over the phone, or via WebEx. Be sure to indicate your setting preference when scheduling your appointment. We also offer walk-in appointments, designed to provide you with on the spot assistance in a short timeframe. Before attending a walk-in, please contact our office for availability.
Below is an outline of what you can expect to learn each year from your advising experience at City College Jacket Student Central. These outcomes are designed to provide you with a holistic approach so that you may continuously add upon your academic and professional experience. The outcomes you achieve below during your first year should be a building block for your future years as a student. Our hope is that you continue to utilize what you learn each year to continue expanding your knowledge.

**Semester Timeline**

**Before semester begins**
Identify your goals for the semester. Refer to the DegreeWorks Worksheet and plan of study. Review the schedule of courses for the upcoming semester’s registration period.

**Week 1**
Make any necessary changes to your schedule. Check the Academic Calendar for important dates and deadlines related to adding and dropping courses. Review class syllabi and acquaint yourself with course format.

**Weeks 4-6**
Visit your instructors during their office hours to discuss your progress and midterm exams. Begin preparations to register for the upcoming semester.

**Weeks 7-8**
Participate in Advising Week events. Schedule an appointment with your advisor to review your program requirements and course selection to receive your alternate PIN needed to web register for the upcoming semester. Be aware of deadlines to drop a course.

**Weeks 9-10**
Review your registration for the upcoming semester and make sure you’re signed up for the appropriate courses.

**Weeks 11-14**
Complete any projects due at the end of the semester. Verify final exam schedule days and times and begin review for your exams. Touch base with instructors about any incomplete work.

**Before the Next Term Begins**
Check your final grades in DegreeWorks and make changes to your schedule if necessary. Purchase textbooks and materials. Make necessary payment arrangements with the Business Office. Review your goals from the last semester and identify new goals for the next semester. Are you still on the right track?
Build Your Hive!

Things to do:
- Check academic standing
- Review Advising Worksheet and individual plan of study
- Schedule an appointment to visit with your advisor
- Research options to continue your education into a bachelor’s degree- advisors can assist with this
- Keep contact information (email, phone, address) up to date in your Secure Area
- Check on financial aid status if applicable- remember to do the FAFSA each academic year you plan to enroll- it opens on October 1 with a priority deadline of December 1
- Apply for the MSU Billings Scholarship, it opens November 1st with a priority deadline of February 1st

Become a Worker Bee!

Things to do:
- Connect with Career & Employment Services to explore internship opportunities, create resume, prepare for job search, and interview preparation
- Apply for graduation one semester prior to the intended semester of graduation

Academic Advising Policies and Procedures

Appointments are made by calling Jacket Student Central at 406-247-3019 or stopping by Jacket Student Central in the City College Tech Building Commons area.

Appointment Etiquette
Come to your appointment prepared by having reviewed your Degreeworks Worksheet and Plan online, a list of courses you would like to take the next term, and any questions you may have to make the best use of your time.

Cancellation of Appointments
Situations may arise that could prevent you from attending your appointment. If this occurs, please notify Jacket Student Central prior to your appointment.

No-Show Policy
If you don’t appear or answer during your scheduled appointment time, it is your responsibility to reschedule. If you are late, you may be asked to reschedule.

Communication Protocol
Your advisor is able to communicate with you over email. If your question or concern requires additional inquiries from the advisor or lengthy response, the advisor may request that you schedule a phone, office, or Webex appointment. Meeting with your advisor provides a means of interaction which leads to a better understanding of each other.
Career & Employment Services
for Students & Alumni

**OUR MISSION:** Career & Employment Services offers a holistic approach to career readiness. We build relationships with our students and empower them to connect with resources and develop skills they need to foster career success during and after their studies.

We can help if you are...

**Exploring Career Options:**
Make an appointment for career counseling. Professionals will listen to your needs and then work with you to develop a plan to reach your career goals. Remember that we act only as your "coach" - it's up to you to make your career plan a reality.

**Seeking Part-Time Employment While In College:**
We can help you explore part-time jobs and work study positions (if eligible). Currently enrolled students seeking part-time or temporary employment in the community may access job vacancy announcements, manage résumés, more via CareerLink. You can access CareerLink by visiting:
https://www.msubillings.edu/careers/

**Internships:**
Whether an internship is required for your program or not, our office can assist you with your internship search as well as mentoring during the internship.

**Pursuing Career Employment After Graduation:**
We offer multiple career fairs, mock interviews, on-campus interviews, resume editing, and networking events to help you along your path to gainful employment.

While you are responsible for your career decisions, we can equip you with job-search strategies which can be used whenever career and job changes occur throughout your lifetime. There are no surefire approaches, but a planned career campaign promotes success in the transition from backpack to briefcase, from college to career.

For further information, see msubillings.edu/careers/, call 406-657-2168, or email careers@msubillings.edu
Montana Career Information System (MCIS)

Making good career decisions involves identifying jobs at the intersection of occupations and your personal interests, values, skills, and abilities. MCIS can help you find this “sweet spot” when you complete these assessments to learn more about who you really are. MCIS won’t tell you what to be when you grow up, but it will generate options you may not have considered.

To access the MCIS website and information, search MCIS on the MSU Billings homepage. Click on the Career Services link and then follow the links to the MCIS log in. When logging in for the first time the user name is msubillings, and the password is plan7ing.

Next, set up a portfolio with a user name and password in order to save your assessment results. Just click on My Portfolio in the tool bar and follow the instructions.

Now you’re ready to explore the Assessments & Occupations!

**Assessments:** Answer questions about yourself and connect to occupations that match your interests, skills, and employment preferences.

**Interest Profiler:** Find out what your interests are and how they relate to the world of work. Your Interest Profiler scores will help you identify your strongest work-related interests to help you decide what kinds of jobs and careers you want to explore.

**SKILLS** helps you identify occupations that use the skills you find satisfying and also helps you recognize skills that transfer between occupations. SKILLS lists the Top 30 occupations that best match your skills, and calculates a Holland Personality Type based on your skills.

**Work Importance Locator:** Learn more about work values that are important to you in a job as you rank different aspects of work that represent 20 important work values. Knowing your work values can help you decide what kinds of jobs and careers you might want to explore.

**Occupations:** Explore occupations to discover what people do at work. Learn about industries, investigate careers in the military, and find out if self-employment is a good fit for you.

**Occupation Sort:** Designed to identify what you know about yourself, and your likes and dislikes, this assessment creates a list of occupations that match your preferences. It doesn't tell you what you should be. Instead, it locates occupations that match factors you regard as important.

**Other Helpful Information on the MCIS website:**

**Education:** Identify programs of study and compare universities that offer degrees of interest to you, both in Montana and across the country. Explore your options for paying for school and find scholarships.

**Reality Check:** After you finish school, you will need to work to pay for housing, food, clothes, transportation, and other items. Find out how much money you will need to earn to cover your expenses and then identify occupations which will support this lifestyle.