

Orthodontic Tips



For smooth processing of your orthodontic claims

Your orthodontic benefits defined...

Orthodontia is the term that describes procedures performed by a dentist to treat malaligned teeth and/or jaws. Orthodontic treatment involves the use of an active orthodontic appliance (such as braces) and post-treatment retentive appliances (such as retainers).

Retainers are a benefit under orthodontic coverage if the patient has not reached the maximum coverage amount.

Limitations on your orthodontic benefits:

- a) All payments from Delta Dental are made on a monthly basis. Delta Dental will make payments for an orthodontic treatment plan started prior to the patient's effective coverage date with Delta Dental, beginning with the first payment due after the patient's Delta Dental coverage takes effect.
- b) Delta Dental will make monthly payments for orthodontic treatment until the first payment due date that follows the date the patient loses coverage, or upon termination of the contract, whichever occurs first.
- c) Delta Dental will not make any payment for repair or replacement of an orthodontic appliance furnished, in whole or in part, under this program.
- d) Orthodontic benefits are available according to your group plan.
- e) Removal of teeth and x-rays for orthodontic purposes are not subject to the orthodontic lifetime maximum.

Your dentist should provide a completed dental form with the following information

- Class and division of your malocclusion
- Date your teeth were banded
- Initial down payment
- Estimated number of treatment months
- Monthly fee
- Purpose of retainer — also indicate arch (removable only)
- Total case fee

If the bands were placed prior to coverage, your dentist must answer the questions above before we can process your claim.

If an initial down payment is required, we will pay 50% of the initial payment, up to 1/3 of the total charge.

Consider the following when filing your claim

- A completed claim form must accompany any "superbill" or statement of charges.
- The total case fee may or may not include the workup fee.*
- The total case fee may or may not include the post stabilization phase of placing retainers and performing the retention.*
- Bruxism, occlusal guards and TMJ are not covered benefits.
- A narrative report may be requested from the dentist for orthotic devices and classification on other procedures.

*These fees should be submitted separately to accurately compute the benefits and to ensure they are consistent with the orthodontist's treatment plan.

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Delta Dental's Mission To advance dental health and access through exceptional dental benefits service, technology and professional support.

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