If the 2017 financial information reported on the FAFSA does not reflect the current situation, students can request that their financial aid be determined based on updated information. Read through these instructions to find out if your situation fits the examples listed below and follow the instructions for submitting a request.

### CIRCUMSTANCES THAT WILL BE CONSIDERED

- **Loss of income** - such as reduced wages or job loss
  
  *If the change is due to a job loss, please wait until three months after the job loss occurred before submitting your request. However, if job loss was due to a permanent change, e.g. retirement, return to college, or permanent disability, the three month waiting period will be waived.*

- **Separation or divorce** *(attach copy of divorce or legal separation papers)*

- **Death of parent or spouse** *(attach death certificate or obituary)*

- **Loss of untaxed income or benefits**, such as child support

- **One-time income in 2017** *(examples: inheritance, insurance settlement, IRA or pension distribution)*

- **Unusually high medical or dental expenses not covered by insurance**

### INSTRUCTIONS

**STEP 1** Submit a typed and signed letter describing the unusual circumstances to the financial aid office. Give detailed information including dates. If you are a dependent student, both you and your parent must sign the letter.

  - **NOTE:** If you were selected for verification, the verification documents must be submitted and reviewed before your request will be reviewed.

**STEP 2** The financial aid officer will review the appeal and request supporting documentation.

  - Requested documentation may include tax documents and/or current wage and income statements
  - Students will be notified in their myInfo secure area with an Important Message.

**STEP 3** Submit the requested documentation to the financial aid office.

  - All supporting documents should have the student’s name and student ID clearly noted.
  - Please note that once the officer reviews your documentation, more information may be requested.

**STEP 4** The financial aid officer will review the request and notify the student of the decision through the myInfo secure area.

  - Typically, decisions will be made after initial award information has been provided and will be reflected in a revised award letter.
  - Any adjustments made will affect aid eligibility for the entire academic year.
  - Any adjustments made are at the discretion of the Financial Aid Office and are reviewed on a case by case basis.

**Please note** that while a change in financial circumstances may lower a student’s Expected Financial Contribution (EFC), it may not result in a change to the student’s financial aid award.

### TIMELINE

Our first priority is to ensure that all MSUB students have received their first award offer prior to reviewing any income reduction requests. Requests will be reviewed in the order they are received, and only after all initial file reviews have been completed. Therefore, you may experience a significant delay from the date your request is submitted to the date it is reviewed. **When submitting your request, please check with the financial aid office for an estimated timeline for review.**