

# Finding Your NetID

City College homepage: <http://www.msubillings.edu/citycollege/>

1. Click on **myInfo** at the top right of the page in the gray bar.



2. Click on NetID Lookup

## Welcome to the MSU Billings myInfo Portal.

You must have cookies enabled on your browser.

### Log in here:

[Log in to MyInfo \(NetID\)](#)

If you do not know your NetID, look it up here: [NetID Lookup](#)

If you do not know your password, reset it here: <https://password.msubillings.edu>

If you need assistance, please call the IT Help Desk at 247-5700.

### Other Options

- [Apply for Admission](#)
- [General Financial Aid](#)
- [Campus Directory](#)
- [Class Schedule](#)
- [Class Schedule \(online courses only\)](#)
- [Course Catalog](#)
- [Transfer Equivalencies](#)

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3. Enter your MSU ID (Student ID) number with the dash and click on **Submit**  
If you don't know your MSU ID number, click on **I don't know my MSU ID** to use your Social Security number.



## Claim/Recover Your NetID

### Step 1

Enter your MSU ID

This ID begins with a - followed by 8 numbers.  
(example: -12345678)

Enter ID:

-12345678

**Submit**

[I don't know my MSU ID](#)

### Need help?

Contact your campus Help Desk.

#### Billings Help Desk

406-247-5700  
[helpdesk@msubillings.edu](mailto:helpdesk@msubillings.edu)

#### Great Falls Help Desk

406-771-4440  
[helpdesk@gfcrmsu.edu](mailto:helpdesk@gfcrmsu.edu)

#### Bozeman Service Desk

406-994-1777  
[helpdesk@montana.edu](mailto:helpdesk@montana.edu)

#### Northern Help Desk

406-265-3765  
[helpdesk@msun.edu](mailto:helpdesk@msun.edu)

4. Enter your Date of Birth in the format indicated. Please note you can contact the help desk if you are having any issues.

## Step 2

### Enter Date of Birth

Format birthdate as **mm/dd/yyyy**.

(example: July 21, 1996 would be 07/21/1996)

Date of Birth:

submit

### Need help?

Contact your campus Help Desk.

#### Billings Help Desk

406-247-5700

[helpdesk@msubillings.edu](mailto:helpdesk@msubillings.edu)

#### Great Falls Help Desk

406-771-4433

[helpdesk@gfcmsu.edu](mailto:helpdesk@gfcmsu.edu)

#### Bozeman Service Desk

406-994-1777

[helpdesk@montana.edu](mailto:helpdesk@montana.edu)

#### Northern Help Desk

406-265-3765

[helpdesk@msun.edu](mailto:helpdesk@msun.edu)

5. Your NetID will be shown in the box below, be sure to write it down before you proceed to Step 3 – which is setting up your self-service password portal

## Claim/Recover Your NetID

Your NetID is:

A12B345

Example NetID

*Please write your NetID down before proceeding to Step 3.*

## Step 3

### Set Password

Set NetID password at the [Self-Service Password Portal](#).